

Secretary's Desk



Social work is a complete process that leads to the attainment of the full potential of the people. We endeavor to equip our beneficiaries with life skills to face the real world in our proposed project areas. Our Society with its huge social problems still faces challenges of a decent life, health, education, and sanitation. The many flagship projects launched and executed by our IWDI during the previous years.

However, the relationship between IWDI and our stakeholders is being redefined. During the year 2021 – 2022, our IWDI undertook many initiatives to address various social initiatives and issues. We conducted research-based counseling and advocacy and suggestions to the economically weaker sections of the people. IWDI has also organized many face-to-face events wherein intensive support was provided to various types of disabled and homeless people too.

The activities executed by IWDI are appreciated by partners at the local, national and global levels. Today, IWDI has emerged as the predominant organization at the national and global levels. I am thankful to the members of IWDI who not only participated in its various initiatives but also contributed immensely to making what we are today. The vibrant and experienced Governing Board has been a source of intensive input in programs and systematizing governance of IWDI.

On behalf of the members, of the Board of IWDI, I am thankful to our donors and supporters for their faith and consistency. It gives us much energy and flexibility to operate in fast-changing times.

I am also thankful to our team of all staff members for contributing towards achieving the vision and mission of our organization what they can from their end and realizing the dream of effective and sustainable development of programs. I am very grateful to present this Annual Report of IWDI which covers our activities from the period April 2020 – March 2021. We welcome valuable comments and suggestions from our readers for strengthening IWDI and providing future direction.

Mrs.Celinal Paul Daniel

Secretary, IWDI

ABOUT THE ORGANISATION

INTEGRATED WOMEN DEVELOPMENT INSTITUTE (IWDI) is a social service organization working to uplift Dalit women and children through the program of liberation education. The Founder Secretary **Mrs. Celinal Paul Daniel**, who is a well-known social worker, started her career under Fr. Windy, a Priest, who was a good friend of Mahatma Gandhi, the father of our nation and Spiritual advisor to Mother Teresa. He has worked for the liberation of Dalits from the clutches of money lenders and Zamindars. Started Village Reconstruction Organization and extended its services to Andhra Pradesh, Orissa, and Puducherry. Inspired by Fr. Windy's activities, Mrs. Celinal Paul Daniel started the Integrated Women Development Institute with a group of women who are like-minded in the year 1989. Mrs. Celinal Paul Daniel is a Post Graduate in Sociology and has a Diploma in Rural and Health Management.

IWDI has a committee of Executive Members. Executive Committee members meet in three months and the General Body once a year. All decisions regarding the running of the organization are taken in the meeting of the Executive Committee and they are placed before the General Body for final approval. IWDI keeps a democratic approach in all decision-making processes. IWDI's main focus is on health, hygiene and sanitation, and Environmental issues creating awareness among the public and the school children. We have qualified Doctors working on our creche project and engineers in our integrated water sanitation and health education project. We have qualified Social Workers and scientists to monitor the training programs.

EXECUTIVE COMMITTEE MEMBERS OF IWDI

Director/ Secretary	-	Mrs. P. Celinal Paul Daniel M.A.,
President	-	Mrs. P. Hepsi Bai B.A.,
Vice President	-	Mrs. R. Vennila H.sc.,
Treasurer	-	Mrs. S. Shakila Banu B.A.,
Members	-	1. Mrs. E. Queen ThanaSundari B.A., 2. Mrs. E. Mary S.S.L.C., 3. Mrs. N. Thilaga B.A.,

MISSION

Sustainable development of the communities to achieve all the capital of social, human, physical, natural, and financial for a sustainable livelihood through a self-help and self-development process.

VISION

To create an equitable and just society, free of the imbalances of haves and have-nots that live in peace and harmony.

OBJECTIVES

- To promote awareness on women's education.
- To educate the women on social conflict and solutions to process social empowerment.
- To eliminate harmful practices and beliefs which discriminate against women, cause immense suffering to them, and hinder their ability to make valuable contributions to their communities
- Promotion of Vocational skill sets and entrepreneurship development for women for their physical and economic capitals
- Aligning them in collective strength in democratization for enhanced participation in development pursuit and to demand and assert their basic rights.
- To promote sustainable income for women by improving the flow of their income in a sustainable manner resulting in positive changes in their overall excellence.
- Enhancing achievement of disabled children in education.
- Promotion of Child Rights and eradication of child labor.
- Comprehensive development of children as foot soldiers for social changes towards better societies.
- Enhancing revitalization of the local health system through the promotion of various Health camps

LEGAL STATUS

- IWDI is a society registered under the Societies Registration Act 1860, 27 of 1975
- IWDI is also registered under Foreign Contribution Regulation ACT 1976, Section 6 (1) of Ministry of Home Affairs, Govt. of India, New Delhi for receiving foreign contributions.
- The organization is also registered with the Income Tax Department and obtains 80G, 12a Exemptions under the Tax Act 1961
- Business and Development corresponded for NABFINS

PROJECTS OF THE YEAR

- Step – Smile Twin e-Learning Program
- Shelter for Urban Homeless Women in Valasaravakkam
- Shelter for Urban Homeless Men in Ambattur
- Self-Help Group Formation
- Common Facility Centre
- Family Counseling Centre

HIGHLIGHTS OF THE YEAR

- 2814 women were being extended credit support among 49 village panchayats of Gummidipoondi block, Thiruvallur district.
- 187 SHGs and JLG groups linked with NABFINS to the tune of Rs.6.6 crores both in Chennai District and Gummidipoondi Block.
- 182 students were trained in livelihood training.
- 126 students were placed in the job through career counseling.
- 224 homeless and beggars rehabilitated in their livelihood.

- 57 residents were reintegrated with their families.

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SMILE TWIN E-LEARNING PROGRAMME (STEP)

INTRODUCTION

Smile Twin E-learning Programme (STEP) is such an initiated program of Smile foundation along with Integrated Women Development Institute (IWDI) running for the past 3 years.

The period between April 2021 to March 2022 was the third and final year.

This program helps to create skill development, communication skills, workplace ethics, and skills for students from the underprivileged background through hybrid training and in-house training.

In this academic year, 2021 – 2022, IWDI –Chennai, in collaboration with Smile Foundation continued the vocational training for community women development.

OBJECTIVES OF THE PROJECT

- To enhance work skills & ethics and personality development.
- To boost discipline, self-confidence, and life skills of the students.
- To raise self-esteem, technical knowledge, and financial status.
- To train students under proper patient care.
- To provide international training certificates for the trained students.

PROJECT ACHIEVEMENTS:

- Trained around 52 students under the DCA course.
- Trained around 130 students under General Duty Assistance, GDA, (nursing course).
- Placed in job around 126 students.

MOBILIZATION PROCESS

- A Staff from mobilizing team accessed the area in which the people required help for pursuing their career or next level of education to develop their lifestyle.
- Gathering the people in the places like schools, churches or street corners, etc.

STUDENTS SELECTION

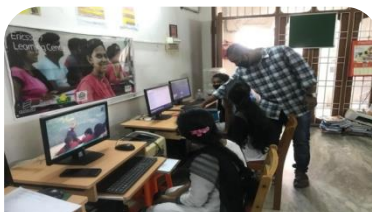
- Names to enroll their participation. After listing down their entire names by shortlisting their profiles, we regulate an online Screening to check their Intellectual.
- Candidates were requested to take the Screening Test & only if they exceed the test; the next level process will be done. The Test will be based on General Knowledge & Aptitude Questions.

COURSES OFFERED IN SMILE TWIN PROJECT

1. Diploma in Computer Application.
2. Nursing Coaching (GDA).
3. Spoken English.

1. Diploma in computer application (DCA):

52 students were trained in the basics of Microsoft Office (Word, Excel, Powerpoint, Outlook, and Internet use. All the students were selected for this particular course by basic selection criteria under which the students were placed after the training program. Effective training for 3 months was conducted to boost the technical knowledge of the candidates. After their successful training, the students were placed in the placement companies.



2. Nursing Coaching:

Students were trained in basic nursing coaching where they were training about community health issues, basic sciences, basic anatomy, nutrition and dietetics, fundamentals of nursing, pediatric nursing, pathology report analysis, care for critically ill patients, First aid techniques with applied science, IV and IM techniques through demos and surgical nursing.



3. Spoken English Course:

The importance of learning spoken English for the students were been inculcated right from day All the students were been trained under these communicative English classes for both DCA and Nursing coaching. Effective trainers were appointed for this skill training along with life skills training.



CAREER COUNSELLING

The career counseling session will be organized & it will be the half a day session. The speakers from Medical settings, clinical settings, or any kind of health professionals will take over the career counseling session. These professionals will create an impact on the way of choosing their career in the medical field. In addition, the pros and cons will also be elaborated on. Candidates were requested to inquire about their queries related to their careers.



TRAINING & JOB ASSISTANCE

If the candidates are shortlisted for the Job Placement, then the particular Hospitals will conduct 7 – 15 days of training for the selected candidates. After the successful completion of the Training process, the candidates will be placed in specific hospitals based on their training scores. For outstanding candidates who were unselected during the job placement, Smile Twin E-Learning Program will refer the candidate to other Platforms.



PLACEMENT

Smile Twin E-Learning Program will support the candidate via Campus Interview or by Referring the Individual to the other job Platforms which is suitable for them. So far we have placed 126 students in Batch- 4 and 22 students in Batch- 5.



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**SHELTER HOME FOR HOMELESS –WOMEN
ZONE –XI VALASARAVAKKAM
IWDI & GREATER CHENNAI CORPORATION (GCC)**

ABOUT OUR SHELTER HOME:

Shelter for homeless women situated at Zone XI, Valasaravakkam, No:81, Anbu Nagar, 7th Street, Valasaravakkam, Chennai-87 since 2013.

So far mobilized 438 members as beneficiaries. New admission residents were 88 and rehabilitated 11 beneficiaries, reintegrated with their families 27 beneficiaries, 15 beneficiaries were provided with jobs and feel the security towards their life circumstances and this center caters to the needs of the homeless population in zone XI from the inception.

As per the agreed terms and conditions, we provided quality services to the homeless members in the specified zone.

We are thankful to Greater Chennai Corporation for their financial support and technical support for making this shelter more meaning full in the services rendered.

With the memorandum of agreement between Greater Chennai Corporation and the IWDI organization entered the renewal agreement from 1st August 2021 to 31st July 2022. During this agreement period, the shelter satisfies the services to the poor homeless persons in the zone.

INFRASTRUCTURAL AMENITIES

This shelter home has been located at Zone XI, Valasaravakkam, No:81, Anbu Nagar, 7th Street, Valasaravakkam, Chennai-87 which is accessible round the clock time for the beneficiaries, the shelter operates 24/7 hrs. This shelter building belongs to a private party, which the NGO has occupied for rent. In total three rooms, separate room for kitchen and office purposes are available in this premise. In addition, the shelter has 5 toilets and 5 bathing areas for the beneficiaries.

WATER FACILITY

Water is available throughout the day, the bore well established and it functioning well the storage tank will be cleaned every month for storing the quality water, apart from that, RO water supplied by us ensures the quality drinking water to the inmates.



ELECTRICITY

The power supply is ensured and it's free for the use of residents for 24 hours, uninterrupted power supply provided by the Tamilnadu Electricity Board helps the inmates to have a comfortable rest during their rest time but at the same time any wiring problem or the tube lights fused, immediately we attend the issues related to electricity and solved.

INDIVIDUAL CUPBOARD WITH LOCKER

The organization provided the residents with individual cupboards with lockers for safeguarding their belongings, this helps the residents to feel comfortable when they go out to work without any worries about their belongings.



PERSONNEL

As per the provision in the agreement, the organization employed the following team members to handle the maintenance activities and other responsibilities in the shelter home:

- | | | |
|------------------------------|---|---------------------------|
| 1. Coordinator cum counselor | - | Ms. Christy |
| 2. Care Taker cum Cook | - | Mrs. C.Lakshmidevi |
| 3. Security (Day) | - | Mrs. Devi |
| 4. Security (Night) | - | Ms. Ramani |

Our shelter home coordinator is managing the entire operations of the shelter home as well as counsels the residents with the support of other staff members appointed in the shelter home.

SERVICES & ACTIVITIES

NEW ADMISSION

Enrollment through night visits, twice a week, counselor along with other available beneficiaries visiting the places where the homeless person is available, meeting them and convincing them to enroll them into the shelter home. Apart from that with the support of officials from Greater Chennai Corporation and the police department, we do the night survey to identify the homeless persons.



During the reporting period 2021 – 2022, our home has enrolled 89 numbers of homeless persons.

FOOD AND NECESSITIES

One-time meals and two times refreshments are provided in the shelter to residents. Apart from this provision, toiletries, coconut oil, and other requirements are provided by us when the residents demand the benefits.



COUNSELING SUPPORT

The counselor carefully understands the needs of the person through the process of Counseling. This counseling usually begins on the third and fourth day of admission. A separate file is maintained to keep the basic and other information about the residents. A consent form is available to collect the basic history and family background and other needs of the beneficiary. This form is designed with the support of



the corporation of Chennai. Orienting the members to rules and regulations strictly followed in the shelter to avoid misbehaviors in the shelter.

PERSONAL NEED ASSESSMENT

Two or three days later, a professionally trained counselor assesses the needs of the beneficiary with a special focus on food, livelihood, moral support, and psycho-social needs. This will be considered to create the plan for the intervention of the beneficiary.

COUNSELING SERVICES

Four sittings of the counseling services suggested coping up with the other community members and need fulfillments. It will help the residents to reintegrate with their family members.

REHABILITATION

Rehabilitation is the process of making the residents secure their life at least for their daily needs with the perspective of financial. During the



agreement period, 130 cases were rehabilitated from the inception by this shelter home staff member. 73 residents were referred to jobs where they have some basic skills.

REINTEGRATION

The reintegration or reunion with the family members is also taken care of by the counselor to ensure the happy living of the distressed residents. The counselor put their maximum efforts to make things possible in all cases. So far we have reintegrated 24 cases this year from the inception of the shelter.

SKILL DEVELOPMENT

The residents have been given counseling regarding skill training and employment opportunities in the various sector in Chennai city. The interested residents were sent to skill training with the help of Greater Chennai Corporation and the trained residents were linked with employment. 15 residents were sent to employment this year.

RECREATION SERVICES

As a recreation/ventilation from the stress situation of residents, we have provided television with connection this helps the residents to have a relaxed feeling after their tired situation from work. They enjoy themselves with the fullest satisfaction and feel good from stress.

COMPLAINT MECHANISM

The Complaint box is kept for the benefit of the residents, residents are instructed to write any complaints regarding the shelter and drop them into this box, then the administrator of our society usually opens it once a month to address the complaints and take action.

MEDICAL CAMPS

We conducted Medical Camps for the benefit of the homeless persons. One camp was organized with the help of private doctors and the other two camps with the support of doctor teams from the corporation. Apart from this, we avail the medical support from the City Primary Health Center at Valasaravakkam.



SUPPORT FROM THE ZONAL OFFICE

Regular support and follow-up from the Zonal office provided through the officials, helps us to speed up our work towards zero homeless people in the zonal areas.



AADHAAR CARD

The project coordinator used the Aadhaar camp conducted by the Finance department arranged by the Greater Chennai Corporation and was motivated to apply for an Aadhaar card.

SHELTER MONITORING COMMITTEE MEETING (SMC)

Every first week Saturday the Shelter Monitoring Committee Meeting was conducted. Especially this year 10 meeting was conducted.



DATA CAPTURING

ONLINE DATA ENTRY

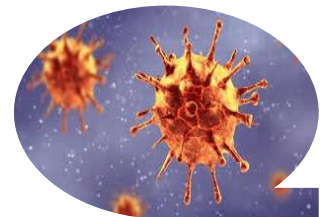
Data online will help to know the shelter resident's particulars within our perspective at any time through the computer. As per instructions by the Chennai Corporation, it will complete within the time frame.

WHATSAPP MESSAGE

The Shelter coordinator will send the daily activities through what's app message every evening to the Project Coordinator, Health Department, and Chennai Corporation.

CORONA PRECAUTIONARY STEPS

During the project year 2021 – 2022, the covid outbreak, 3rd wave, from May 2021 to August 2021, our IWDI staff in support with Greater Chennai Corporation personnel.



MONITORING VISITS BY OFFICIALS

CITY LEVEL COORDINATOR

City Level Coordinator has done for the quality and better services to the Homeless persons in Chennai also completed without delay and after rectification informed immediately.

ASSISTANT HEALTH OFFICER - GCC

The Assistant health officer was instructed to improve the health activities during his inspection. With the help of the Assistant Health Officer medical camp was also organized for the residents. Some of them will be recovered and the other ill person immediately refers to the nearest hospitals as per the directions.

SANITARY OFFICER & INSPECTOR

The Sanitary officer and Inspector will visit the shelter frequently and inspect the kitchen, toilet, bathroom area, and surroundings of the shelter. And also inquiry the residents in the shelter home.

SUB-INSPECTOR OF POLICE

The Sub Inspector of Police inspected the shelter regularly and instructions were given to the staff about the problems in and around the shelter encountered.



ORGANIZATION SECRETARY

Mrs. Clinal Paul Daniel, Secretary, IWDI has been visiting our shelter once a week and discussing with the residents in the shelter for their welfare. She also checks the food and vegetables served to the residents and at the same time she has given instructions to the coordinator to improve the activities in the shelter for Women of the homeless.

DOCUMENTATION & REGISTERS:

Register to be Maintained for :

1. Shelter Asset Inventory Book
2. Attendance Register
3. SMC Meeting Register
4. Personnel Register with Salary Payment Details
5. Guest Register
6. Health Register
7. Maintenance Register
8. Inspection register
9. Complaint and Suggestion Register

10. Monthly and Annual Report Record
11. Master Register
12. Rehabilitation Register
13. Reintegrated Register
14. Staff movement
15. Residents Movement register
16. Night visit register
17. Provision register
18. Visitors register.

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SHELTER HOME FOR HOMELESS – MEN

ZONE – VII AMBATTUR

IWDI & GREATER CHENNAI CORPORATION (GCC)



INTRODUCTION:

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Shelter for homeless men situated at Zone VII, Ambattur, No: 13, Old register office, Gopalsamy Street, Ram Nagar, Ambattur, Chennai -53 started from August 2013, so far mobilized 96 members as the beneficiaries in this year, and rehabilitated 29 beneficiaries, reintegrated with their families 2 beneficiaries, 36 beneficiaries were provided with jobs and feel the securities towards their life circumstances and this center caters the needs of the homeless population in zone VII from the inceptions. As per the agreed terms and conditions, we provided quality services to the homeless members in the specified zone. We are thankful to the corporation of Chennai for their financial support and technical support for making this shelter more meaning full in the services rendered. With the corporation of Chennai and the society entering the renewal agreement from 20th December 2020 to 19th December 2021, during this agreement period the shelter satisfies the services to the poor homeless persons in the zone. This report narrates the important achievement made by the shelter.



INFRASTRUCTURAL AMENITIES

This shelter is located at Zone VII, Ambattur, No: 13, Old register office, Gopalsamy Street, Ram Nagar, Ambattur, Chennai -53 which is accessible round the clock time by the beneficiaries, the shelter operates for 24 hours. This shelter building belongs to a private party, which the NGO has occupied for rent. Three rooms and a separate room for kitchen and office purposes are available on this premise. Also, the shelter has 5 toilets and 5 bathing areas for benefit of the beneficiaries.

WATER FACILITY

Water is available for all purposes throughout the day, bore well established is functioning well and storage tank also cleaned while for providing the quality water, Apart from that, RO water only supplied by us ensures the quality drinking water to the inmates.

ELECTRICITY

The power supply is ensured and it's free for the use of inmates for 24 hours, uninterrupted power supply provided by the Tamilnadu electricity board. They help us, inmates, to have comfortable rest during their rest time but at the same time any wiring problem or the tube lights fused, immediately we attend to the issue related to electricity and solved it.

INDIVIDUAL CUPBOARD WITH LOCKER

The society provided the inmates with individual cupboards with lockers for safeguarding their belongings, this helps the residents to feel comfortable when they go out to work without any worries about their belongings.

PERSONNEL

The person who maintenances in the shelter are :

- | | | |
|------------------------------|---|--------------------------|
| 1. Coordinator cum Counselor | - | Mr. Aneesh Razzaq |
| 2. Care Taker cum Cook | - | Mr. Rathinam |
| 3. Day Watchman | - | Mr. Mohan |
| 4. Night Watchman | - | Mr. Sriram |

The shelter coordinator is managing the entire operation of the shelter as well as counsels the residents with the support of other staff members appointed in the shelter.

SERVICES & ACTIVITIES

NEW ADMISSION

Enrollment through night visits, twice a week, counselor along with other available beneficiaries visiting the places where the homeless person is available, meeting them and convincing them to enroll them into the shelter home. Apart from that with the support of officials from Greater Chennai Corporation and the police department, we do the night survey to identify the homeless persons. During the reporting period 2021 – 2022, our home has enrolled 96 numbers of homeless persons.



FOOD AND NECESSITIES

One-time meals and two times refreshments are provided in the shelter to residents. Apart from this provision, toiletries, coconut oil, and other requirements are provided by us when the residents demand the benefits.

COUNSELING SUPPORT

The counselor carefully understands the needs of the person through the process of Counseling. This counseling usually begins on the third and fourth day of admission. A separate file is maintained to keep the basic and other information about the residents. The consent form is available to collect the basic history and family background and other needs of the beneficiary.

PERSONAL NEED ASSESSMENT

Two or three days later, a professionally trained counselor assesses the needs of the beneficiary with a special focus on food, livelihood, moral support, and psycho-social needs. This will be considered to create the plan for the intervention of the beneficiary.

COUNSELING SERVICES

Four sittings of the counseling services suggested coping up with the other community members and need fulfillments. It will help the residents to reintegrate with their family members.

REHABILITATION

During the agreement period, 29 cases were rehabilitated from the inception by this shelter home staff member. As a follow-up of the rehabilitated cases was called and enquired about the status of the



rehabilitation frequently by the counselor. 36 residents were referred to jobs where they have some basic skills since this area is considered a hub for Industrialization, majority of the rehabilitated residents were employed as wage employers, load men, and securities in the yards.

REINTEGRATION

The reintegration or reunion with the family members is also taken care of by the counselor to ensure the happy living of the distressed residents, counselor put their maximum effort to make things possible in all cases. We have reintegrated 2 cases this year from the inception of the shelter.



SKILL DEVELOPMENT

The residents have been given counseling regarding skill training and employment opportunities in the various sector in Chennai city. The interested residents were sent to skill training with the help of Greater Chennai Corporation and the trained residents were linked with employment. 36 residents were sent to employment this year.

IN-HOUSE FACILITIES / SERVICES

As a recreation/ventilation from the stress situation of residents, we have provided television with connection; this helps the residents to have a relaxed feeling after their tired situation from work. They enjoy with the fullest satisfaction and feel good entrainment to stress relief.

RECREATION SERVICES

As a recreation/ventilation from the stress situation of residents, we have provided a television connection for the residents to have a relaxed feeling after their tired situation from work. They enjoy themselves with the fullest satisfaction and feel good coping with stress.

COMPLAINT MECHANISM

The Complaint box is kept for the benefit of the residents. Residents are instructed to write any complaints regarding the shelter and drop them into the complaint box. Then the administrator of our society usually opens once a month to address the complaints and take action.

MEDICAL CAMPS

We conducted Medical Camps for the benefit of the homeless persons in the shelter. All the residents have benefited from the medical camps. One camp was organized with the help of private

doctors and the other two camps with the support of doctor teams from the corporation. Apart from this, we avail the medical support from the City Primary Health Center at Ambattur.

SUPPORT FROM THE ZONAL OFFICE

Regular support and follow-up from the Zonal office provided through the officials, helps us to speed up our work towards zero homeless people in the zonal areas. During the time of any unforeseen situation, the official extends their support to address the issues.

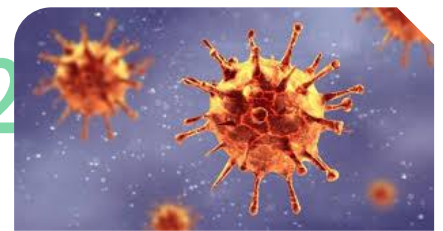
SHELTER MONITORING COMMITTEE MEETING (SMC)

Every first week Saturday the Shelter Monitoring Committee Meeting was conducted along with the Zonal Health Officer, Sub Inspector of Police, Sanitary Officer, Sanitary Inspector, and Project Coordinator/Counselor. This year's 10 meetings were conducted. It is very useful to improve the shelter for homeless people.

CORONA PRECAUTIONARY STEPS:

During the project year 2021 – 2022, the covid outbreak, 3rd wave, from May 2021 to August 2021, our IWDI staff in support with Greater Chennai Corporation personnel.

All the shelter home residents were screened and followed preventive measures such as hand sanitizing, social distance maintenance, and mask-wearing were followed by both IWDI staff and residents.



DATA CAPTURING

ONLINE DATA ENTRY

To capture the data from the shelter was manually reported periodically. Now the Chennai Corporation suggested entering the data online. It will help to know the shelter residents' particulars from our perspective at any time.

WHATSAPP MESSAGE:

The Shelter coordinator sent the daily activities of the shelter home through what's app message every evening to the Project Coordinator, Health Department, and Chennai Corporation. It will help her to know the current activities done at the field level as well as the shelter level.

MONITORING VISITS BY OFFICIALS

CITY LEVEL COORDINATOR

The city-level coordinator visited our shelter to track, monitor, and evaluate the activities of the shelter. We have taken her observations and from that, we learn and adhere to the suggestions given by City Level Coordinator for the quality and better services to the Homeless persons in Chennai. As per the instructions given by the City-Level coordinator was completed without delay and after rectification informed immediately.



ASSISTANT HEALTH OFFICER - GCC

He discussed/asked about the shelter's problems related to health problems to improve the health activities during his inspection. With his help of Medical Camp was also organized for the residents and they recovered the ill person also immediately refers to the nearest hospitals as per the directions. This type of observation visit will equip our services to the homeless persons in the shelter.

SANITARY OFFICER

He visited this shelter frequently and inspected the kitchen, toilet, bathroom area, and surroundings of the shelter as well as asked about the shelter's problems with residents. The sanitation facilities maintenance details of the shelter were also asked by the project Coordinator/Counselor who has given directions to improve the quality and reduce the endemic of any disease outbreak.



SANITARY INSPECTOR

Sanitary Inspector frequently inspected the sanitation facilities maintained in the shelter. And he has given instructions to solutions to improve the sanitation problems and we completed the instructions without delay. Likewise, his excellent observations have given us a lot of lessons to us solve sanitation problems.

SUB-INSPECTOR OF POLICE

The Sub Inspector of Police inspected the shelter regularly and instructions were given to the staff about the problems in and around the



shelter encountered. He is very helpful to solve the problems and has also helped us during the night visit in the city and reception of the new inmates.

ORGANIZATION SECRETARY

Mrs. Clinal Paul Daniel, Secretary, IWDI has been visiting our shelter once a week and discussing with the residents in the shelter for their welfare. She also checks the food and vegetables served to the residents and at the same time she has given instructions to the coordinator to improve the activities in the shelter for men for the homeless.

These officials' visits made a happy living for residents in the shelter. We once again thank you for making us work with more and more professionals with homeless populations in Chennai, we have taken very serious officials' observations and from that, we learn and adhere to the suggestions given by officials for the quality and better services to the Homeless persons in Chennai.

DOCUMENTATION & REGISTERS:

Registered Maintained in the Shelter for Homeless as follows:

1. Shelter Asset Inventory Book
2. Attendance Register
3. SMC Meeting Register
4. Personnel Register with Salary Payment Details
5. Guest Register
6. Health Register
7. Maintenance Register
8. Inspection register
9. Complaint and Suggestion Register
10. Monthly and Annual Report Record
11. Master Register
12. Rehabilitation Register
13. Reintegrated Register
14. Staff movement
15. Residents Movement register
16. Night visit register
17. Provision register
18. Visitors register.



WOMEN DEVELOPMENT PROJECT



INTRODUCTION

IWDI has been aimed at empowering the community women through the process of community development thereby uplifting the rural economy and urban poor over the 17 past years. We have been involving ourselves in extending the socio-economic development of remote and unreachable corners of the targeted district. There is deep inconsistency, in reaching out to the farthest, the remotest, the neediest, and the most marginalized sections of society. IWDI focuses on transparency and accountability in the organization's functioning and insists that all information which brought to the public domain. Tamil Nadu is the pioneer state in implementing women's development projects through the special corporation, since the inception of the concepts, IWDI had been working with the government to form and strengthen the women members through a structured manner. IWDI formed SHGs in Chennai urban slums and the Gummudipoondi block of Thiruvallur district. In both places, it's approved by the Government of Tamilnadu to undertake the initiatives on the Development of the poor women community.

COMMON FACILITY CENTRE (CFC)

IWDI caters to the women population of developing communities which can offer all sorts of support within the same area where groups of women were being formed.

OBJECTIVE OF CFC – IWDI

- To provide financial assistance for the underprivileged women to raise their earning capacities through NABFINs



- To support the people with financial stability and to make them potent for repaying the loan along with interest, through education and awareness.

COMMON FACILITY CENTRE - CFC:

NABARD (NEWLY FORMED GROUPS) – 2021-2022:

The importance of institutional credit in developing and boosting the urban and rural economy is carried out through the support of NABARD with the IWDI organization.

Despite the Covid pandemic situation outbreak (Wave 3) also we have reached out our services to needy people and formed 187 SHGs groups in Thiruvallur District and 30 groups in Chennai District under NABARD Financial Services Limited, (National Bank for Agriculture and Rural Development). There have been 2814 individual women were being benefitted from our SHGs (Self Help Groups) and JLGs (Joint Liability Groups) who obtain monetary benefits from NABFINS.



Most of the group members were cultivators of vegetables, green leaves, paddy, etc, daily wage earners, domestic laborers, artisans, Mill workers, Brickmakers, shepherds, and farmers. Under the guidance and support of the Tamilnadu Corporation for Development of Women (TNCDW), Chennai. IWDI also formed and strengthened SHG groups in Chennai

And Tiruvallur District. TNWDP offers its technical and financial support for mobilizing and forming SHGs.

CAPACITY BUILDING

All the Self-Help Group (SHG) members and the animators and representatives have imparted training. The primary objective of this training is to orient all members to the SHG concept and bring out the hidden talents and capacity of all the members and the SHG members who are interested in starting economic activities.



CREDIT SUPPORT THROUGH NABFINS

Integrated Women Development Institute (IWDI) has been associated with the NABARD Financial Services, Bangalore for making its credits to the areas both in Chennai slums and Gummidipoondi. IWDI has arranged a Loan of Rs. **6,50,40000/- (Six Crores Fifty Lakhs and Five Thousand only)** to benefit **2300** beneficiaries from 144 SHGs & 20 JLGs during the year 2021 - 22. Time Repayment Rate (OTRR) is very high and Portfolio at Risk (PAR) is very low (below 0.50%). The funds would be utilized for their domestic purpose, creating assets, micro income generation activities such as petty trades, saree reselling, idli batter business at home, vending activities, medical, purchasing jewel items, constructing houses, toilets, and their children's educational purposes, etc. The majority of the loan reaches the target clients on time without deductions; this helped the members not to depend on the money lenders for their needs in livelihood purposes. The number of beneficiaries reached during this year is higher even in the Covid Lockdown situation which affects the livelihoods of many people badly and this financial support helped them in many ways.

ECONOMIC ACTIVITIES OF SHG MEMBERS

The SHGs is a group formed by the community women, which has specific numbers like a minimum of 15 to a maximum of 20 members and mainly runs on collective funds. This fund is accumulated from the fixed monthly savings of each member of the group. The group fund is then utilized for internal lending with an interest, much less than that charged



by private money lenders. Following a stabilization period of six months, the smoothly functioning groups become eligible to avail of government schemes and can later even access credit from the banks and other private micro-credit institutions. Access to credit allows well-managed, enterprising groups to take up income generation activities on an individual or collective basis" Apart from this external support, mutual trust and unity among the group members generate required strength as well as solutions in dealing with problems.

For instance, the SHG from Gummidipoondi was all equipped and qualified to access credit under the NABFINS scheme from a year of its formation. However, the bank dismissed their proposal because two of the group members belonged to a family of loan defaulters. This made the entire group unqualified to apply for a loan. The group however did not give up and decided to repay the loan

amount from the group savings. Once the women crossed this hurdle they were entitled to an initial revolving fund of Rs.25,000/-, with a subsidy of Rs.10,000/-. They used part of this money to buy goats and utilized the remaining amount as individual loans. As they repaid this initial fund within six months, the group became eligible for a fresh loan of Rs.150,000 at 18 percent interest.

In consultation with IWDI, members of the SHG decided to do an income-generating activity. Working towards a quick loan repayment that will make them eligible for a subsidy of Rs. 1,00,000/- a major share of the profit is utilized for this purpose. Inspired by the social and economic empowerment that is an outcome of the SHG process, not surprisingly, men too in Gummidipoondi and in several other villages have come together to form their SHG.

OUTCOME

Women are a vital part of the Indian Economy, both at the national and household levels. This program enhanced the women's financial security as a primary focus and other common interests of members such as

- Area development
- Awareness programs on different social issues
- Small scale businesses
- Training programs
- Inter-mediation programs for the benefit of the entire community
- To enhance the confidence and capabilities of women.
- To encourage the habit of saving among women and facilitate the accumulation of their capital resource base.

FAMILY COUNSELING CENTRE (FCC)

- Counseling would empower the general public in society and it is one of the opportunities to equip them in their family to ensure their better survival. This Family Counseling Programme has also been one of the sustainable programs for both men and women in distress.



- Tamil Nadu State Social Welfare Board (TSWB) renders technical support to the Center. It



also deals with People who approach a wide range of conflicts related to the community. The Family Counseling Center is administered by a Social Worker and a Counselor. They counsel women who approach the Center with innumerable conflicts both small and great.

- INTEGRATED WOMEN DEVELOPMENT

INSTITUTE was linked with the W9 POLICE STATION, VILLIVAKKAM, CHENNAI-49. The cases are being identified by Counselors through the police station, field visits, and Staff referrals. The Center extends technical support at the district level to resolve



issues by sending the counselor to District Social Welfare Board Office every Tuesday. The District Social Welfare Board periodically refers to FCC to find a mutual settlement on the issue they bring

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QUANTITATIVE ANALYSIS

New cases registered 2021 -2022 - 250 clients

The following table shows the breakup of new cases registered

S.No.	Components	No.of Persons / Clients
1	Cyber Crime	4
2	Depression	79
3	Domestic Violence	3
4	Dowry	11
5	Extra-Marital Relationship	25
6	Economic Crisis	1
7	Family and Property dispute	0
8	Harassment	13
9	Human Trafficking	0
10	Marital Maladjustment spouse & in-laws	72
11	Mental physical torture	13

12	Personality difference	4
13	Torture	25

CONCLUSION

These pages are full of achievements, which would not be possible without the help of amazing Partners, Coordinators, Staffs of IWDI for their tireless support for the development of IWDI during the Covid Pandemic situation.

All of your hard work and dedication have helped us to reach out to the needy people of our society and render our services. This encouraged us to undertake deep rather than surface learning and allows providing insightful feedback and confidence to march towards the realization of our Vision & Mission in its fullness.

Mrs. Celinal Paul Daniel
Secretary of IWDI

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OUR DONORS / PARTNERS IN DEVELOPMENT



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