

ANNUAL REPORT 2020 - 2021



INTEGRATED WOMEN DEVELOPMENT INSTITUTE (IWDI)

14/57, Thiru Nagar, Villivakkam, Chennai – 600049

Tamil Nadu- INDIA

Contact: 044-26180489

INTRODUCTION

About the Organisation

Integrated Women Development Institute (IWDI) is a registered Charitable Trust founded in the year of 1989. IWDI keeps a democratic approach in all decision making process. IWDI's main focus is on health, hygiene and sanitation, and Environmental issues creating awareness to the public and the school children. We have qualified Doctors working in our creche project and engineers in our integrated water sanitation and health education project. We have qualified Social Workers and scientists to monitor the training programmes.

Vision: An equitable and just society, free of the imbalances of haves and have-nots that live in peace and harmony.

Mission: Sustainable development of the communities to achieve all the capitals of social, human, physical, natural and financial for sustainable livelihood by a self help and self development process.

Legal Status:

- IWDI is society registered under societies Registration Act 1860, 27 of 1975.
- IWDI is also registered under Foreign Contribution Regulation ACT 1976, Section 6(1) of Ministry of Home Affairs, Govt. of India, New Delhi for receiving foreign contributions.

The Organisation is also registered with the income Tax Department and obtains 80G, 12a Exemptions under the Tax Act 1961

Projects of the year 2020 to 2021

- **SteP – Smile Twin e-Learning Program**
- **Early Child care Development with Michelin India Pvt.Ltd**
- **Shelter for Homeless Men in Ambatur**
- **Shelter for Homeless Women in Valasaravakkam**
- **NABINS – Self Help Group**
- **Family Counselling Center**

Smile Twin e – Learning Programme (STeP)

Smile Twin E – learning Programme (STEP) is such an initiate program of Smile foundation along with Integrated Women Development Institute (IWDI) runs for the past 3 years. This programme helps to create skill development, communication skill, work place skill for the

students from underprivileged background. We IWDI involved in taking trainings on core employability and General Duty Assistant (GDA) for the students in and around Chennai.

Mobilization Process

A Staff from mobilizing team will access the area in which the people were in need of help for pursuing their career or next level of education to develop their lifestyle. This mobilization process will be done by gathering the people in a exacting place like school, church or street corner etc. After preferring the precise focused area, the mobilizer will step in and briefly explains about the **Smile Twin E- Learning Program**. The benefits of being in this Program will be detailed to the people so that they can choose their career wisely. In addition, the Criteria & Eligibility will also be enlightened by the Mobilizer.

Screening Test

People who were agreeable to join the Smile Twin E-Learning Program will make available their name to enroll their Participation. After listing down their entire name by short listing their profile, we systematize an Online Screening to check their Intellectual. Candidates were requested to take the Screening Test & Only if they exceed the test; the next level process will be done. The Test will be based on General Knowledge & Aptitude Questions.

Classes

The mode of Class will be based on 2 sessions. 1 is Online & 2 will be in Person. Candidates can choose their possess mode of session to pursue the course in Smile Twin E Learning Program. For each means of session, the trainer will be accessible to conduct the class. Every candidate will be provided with own ID/Password. The classes will be undergone in the Learnwise Portal.

Career Counselling

The career counseling session will be organized & it will be the half a day session. The speakers from Medical settings, Clinical settings or any kind of Health Professionals will take over the career counseling session. These professionals will create the impact about the way of choosing their career in medical field In addition the pros and cons will also be elaborated. Candidates were requested to inquire their queries related to their career.

Employee Engagement Program

Employee Engagement Program will be carried out by particular representatives from the hospitals or Medical settings for interviewing the candidate for hiring process.

Training & Job Assistance

If the candidates shortlisted for the Job Placement, then the particular Hospitals will conduct 7 – 15 days training for the selected candidates. After the successful completion of Training process, the candidates will be placed in the specific hospitals based on their training score. For outstanding candidates who were unselected during the job placement, Smile Twin E-Learning Program will refer the candidate to the other Platforms.

Placement

Smile Twin E-Learning Program will support the candidate via Campus Interview or by Referring the Individual to the other job Platforms which is suitable for them. So far we have placed 24 students in Batch- 1 and 20 students in Batch- 2

Snapshots of the Program



Early Child Care Development Project (ECCD)

SPONSORED BY

MICHELININDIA PVT.LTD

IMPLEMENTED BY

INTEGRATED WOMEN DEVELOPMENT INSTITUTE

TECHNICAL SUPPORT BY

BALAMANDIRKAMARAJ TRUST



Project Introduction

Due to the Covid-19 pandemic and state-wide lockdowns, the Anganwadi's (AWCs) have been closed since end-March 2020 and there have been significant restrictions on accessibility and outreach. The proposed scope for the first half of the project year thereby focused on home-centred and virtual training activities comprising of the following: Age-appropriate home-based activities & stimulation activities, Parent education and involvement.

Virtual field staff training programs, Virtual community Information, Education and Communication (IEC) sessions, Distribution of dry ration and/or nutrition supplements to targeted families. The project sample size has been limited to AWC enrolled children/families in each village for the first half of the project whom our field staffs have a good rapport with and are able to contact and reach out to through mobile devices

The following 5 villages have been selected for Phase VII, all of which have a strong AWC student enrolment and where our field staff have a good rapport with the AWC teachers (AWWs) and the community at large.

- Thervoy
- Seenikuppam
- Palavakkam
- Kannan Kottai
- Kilkarumanur Kandigai

Home based activity

Activities conducted During the Year

❖ Colouring, Matching, segregation, Grouping etc from Aug 20 to Dec 20 From Jan 21 to March21

❖ Leaves - identify the smell, taste & name of the leaves

❖ Types of Transport –vehicle names, colours and it uses

❖ Water sources – importance of saving water.

❖ Different features and habits of birds

❖ Wild animals & Domestic Animals

❖ Fruits – Names, colour, and health benefits

❖ Vegetables - Names, colour, and health benefits

❖ Activity done like colouring, singing song, dancing etc in celebrating the account of Pongal, Republic day, World water day

Feedback from the parents on Home based activities

Parents seeing the learning capacities of their child and enjoying to replicate whenever they have time. We are seeing visible changes in our target children on par with their age.

Feedback from the parent:

1. I thank the field staffs for molding my children. They have incorporated good values and taught them about birds, animals, fruits and water. My kids have gained more knowledge and could easily understand the concept well. Ms.Manimegalai, Thervoy village

2. I was delighted to see my children enthusiastically participating in many activities, especially the colouring activity. They have learnt the names of colours, names of fruits and the different sources of water too. Nowadays my kids have learnt to utilize water without wasting it. I was really happy to see the change in the behaviour of my children– Ms.Kalaivani, Kannankottai, village

3. My daughter name is Iniya studying her kindergarten education in a private school. For the reason of Covid – 19 Lockdown Iniya can't able to go to school. As a result, Iniya totally fail to remember the things which she studied at school. We too thought for spending time with my daughter by educating her small things, unfortunately it doesn't work out. Because Iniya doesn't cooperate with us. After then Ms. Vinothini teacher from IWDI reached our area and spoke with us. She taught about the names of vegetables, Fruits, animals and it sounds, features of birds etc. This makes our child to learn easily. She improved in education after a long gap. Iniya behaves as an introvert child but after the teachers taught her, she merely changed and created the friendly behavior with her surroundings. She even started to tell stories to teachers. In our village they conducted the programme and briefed explained about the brain Development & Power of play. In our village it was the first time we came to know about such things. This program reminds our old memories which we played in school. I thank Michelin for giving this support for our children – Ms. Srikanaya from Kizh Karumanoor Kandigai

Snapshots of the Activity



Stimulation Activity Report

In total there are 30 children identified to have delay in achieving their age appropriate milestones in 5 villages – Based on the individual child assessment. The children are getting regular age appropriate stimulation. There was a significant improvement shown by the children. And they improved children are in regular follow-up.

IEC Program

IEC events were conducted in the theme of

- Brain Development
- Power of play - Important of Brain, Factors affecting and influencing Brain development.
- Appropriate stimulation for health brain development.

IEC PROGRAMME in the month of January 2020

IEC - community interaction program Topic – Power of Play

Playing and its importance. Playing influence child development, encourage children to play using available resources at home. Parents played different games and shared their experience while playing their childhood games. The benefits and learning from the following games played were explained to the participants. Musical Chair, Identify the given objects by closing the eyes, Snake & Ladder.

Feedback from parents on IEC Program

1. From this game we have learnt about importance of playing, unity among children's, brain development through games. This feels very happy to us. We request you to conduct this game during evening time, so that other people can also participate and get benefitted. To encourage the participants please provide some gifts to them – Ms.Sindhuja, Kannan Kottai.
2. This program is very nice and helpful to us. We learnt many things from this programme. We support you for your work –Ms. Vinothini, Kannan Kottai
3. Today I got opportunity to attend this programme. This programme was more useful to me. Now I can play this game with my family. I am really happily in playing musical chair, snake and ladder and Closing the eyes and identifying. This remembers my childhood –Ms. Bharathi, Pallavakkam

Snapshots of the Activity



Monthly /Weekly Meetings

Monthly meeting was conducted on 2nd January 2021 at IWDI office Chennai Mr.Prabhu handed over the monthly reports of ECCD to Mr.Anand, newly appointed field supervisor for ECCD project Discussed about the pending works to be done and plan of action for the reporting month. Meeting plan and review was conducted by Secretary of IWDI

Mrs. Celinal Paul Daniel, Secretary reviewed the monthly reports of the field staff and field supervisor. Given inputs and corrections to be made in monthly reports Suggested to

complete home based activity, stimulation activity and IEC program correctly without any backlogs

Weekly meetings were conducted on 8th, 20th, and 28th of January to plan the IEC events and discussed the challenges faced and success achieved. Discussed about the dates to conduct IEC programs Preparatory works done for conducting IEC program Weekly reports were checked and corrections are made

On 8th Jan 2021 a surprise visit to the field made by Ms.Hemalatha, Michelin along with the field supervisor. Visited Seenikuppam, Pallavakkam & kannan kottai centers of the field staff. Interacted with the children's during the home based activity and asked some questions related to the activity Insists the field staff not to take leave without proper information and leave should inform one day in advance Quarterly review meeting was conducted on 18.1.2021 by MS.Vijayalakshmi , BMRF at IWDI office, Gummudipondi.

In home based activity Ms. Vijayalakshmi suggested to have a theme for a week. For the whole week a particular theme has to be followed and it can be taught to all the children's in 5 villages by all the field staffs (eg: Themes like Vehicle, Forest, Leaves, Currency, Time, Games etc).

The field staff assured that they will follow up the children correctly and they will give proper stimulation for the children by seeing the answer sheet given by BMRF. In every 15 days stimulation activity report will be send to MS.Vijayalakshi. Along with the monthly report the field staff appraisal should be send to BMRF. Based on the appraisal the staff will continue further in upcoming programmes

Had virtual meeting with Michelin Managing director along with MS.Hemalatha, Ms.Celinal Paul Daniel, Secretery, IWDI, Mr.Anand, IWDI & Ms.Vijayalakshmi from BMRF on 28.1.2021 from 9.00 am to 10.30 am. Ms.Vijayalakshmi presented ongoing ECCD project details in brief. Discussed the success and challenges of the project. Challenges like no proper space for conducting review meeting. The field staff faces difficulties in travelling from one village to another to work. No proper internet connections during the online review meetings & IEC training program with field staff. Michelin managing director and Ms.Hemalatha has assured to solve the problem as soon as possible.

SHELTER HOME FOR HOMELESS –WOMEN

ZONE –XI VALASARAVAKKAM GREATER CHENNAI CORPORATION

INTRODUCTION:

Shelter for homeless Women situated at Zone XI, Valasaravakkam, No:81, Anbu Nagar, 7th Street, Valasaravakkam, Chennai-87 since 2013, so far mobilized 297 members as the beneficiaries, and rehabilitated 130 beneficiaries, reintegrated with their families 24 beneficiaries, 73 beneficiaries were provided with jobs and feel the securities towards their life circumstances and this center caters the needs of Homeless population in zone XI from the inceptions. As per the agreed terms and conditions, we provided the quality services to the homeless members in the specified zone. We are thankful for the corporation of Chennai for their financial support and technical support for making this shelter as more meaning full in the services rendered. With the corporation of Chennai and the organisation entered the renewal agreement from 1st August 2020 to 31st July 2021, during this agreement period the shelter satisfies the services to the poor homeless persons in the zone. This report narrates the important achievement made by the shelter.

INFRASTRUCTURE

This shelter is located at Zone XI, Valasaravakkam, No:81, Anbu Nagar, 7th Street, Valasaravakkam, Chennai-87 which is accessible round the clock time by the beneficiaries, the shelter operates for 24 hours. This shelter building belongs to private party, the NGO has occupied for rent. In total three rooms, separate room for kitchen and office purposes are available in this premise. In addition, shelter have 5 toilets and 5 bathing room for the beneficiaries.

Water facility:

Water is available throughout the day, bore well established and it functioning well and storage tank will be cleaned every month for storing the quality water, apart from that, RO water supplied by us ensures the quality drinking water to the inmates.

Electricity

The power supply ensured and it's free for the use of residents for 24 hours, uninterrupted power supply provided by the Tamilnadu Electricity Board helps the inmates to have the comfortable rest during their rest time but at the same time any wiring problem or the tube lights fused, immediately we attend the issues related to electricity and solved.

Individual Cupboard with locker

The organisation provided to the residents individual cupboard with locker for safeguarding their belongings, this helps the residents to feel comfort when they go out for work without any worries on their belongings.

Personnel

As per the provision in the agreement, the organisation employed the following persons to handle the maintenances in the shelter

S.No	Name of the Staff member	Designation
01	Ms.M.Nathiya	Coordinator cum Counselor
02	Mrs.C.Lakshmidevi	Care Taker cum Cook
03	Ms.Devi	Security (Day)
04	Ms.Ramani	Security (Night)

Shelter coordinator is managing the entire operation of the shelter as well as counsels the residents with the support of other staff members appointed in the shelter.

Services

Enrollment through Night visits, twice in a week counselor along with other available beneficiaries visiting the places where the homeless person available, meeting them and convince them to enroll them into the shelter. Apart from that with the support of officials from corporation and police department we do the night survey to identify the homeless persons. During the reporting period this home enrolled 36 numbers of homeless persons.

Food and Necessities

One time meal and two times refreshment provided in the shelter to residents. Apart from this provision, the toiletries, coconut oil, and other requirements provided by us when the residents demand for the benefits.



Counseling support



After enrolling the homeless person in the shelter, counselor carefully understands the needs of the person through the process of Counseling, this counseling usually begin in the third and fourth day of the admission. A separate file is maintained to keep the basic and other information about the residents. Personal history form (Case history), Consent form is available to collect the basic history and family backgrounds and other needs of the beneficiary. This form is designed with the support of the corporation of Chennai. Orienting the members for rules and regulation strictly followed in the shelter to avoid misbehaviors in the shelter.

Personal need assessment

Two or three days later, professionally trained counselor assesses the needs of the beneficiary with the special focus on food, livelihood, moral support and psycho-social needs. This will be considered to create the plan for intervention of the beneficiary.

Counseling services

Four sittings of the counseling services suggested coping up with the other community members and need fulfillments. It will help the residents to reintegrate with their family members.

Rehabilitation

Rehabilitation is the processes of making the residents secure their life at least for their daily needs with the perspective of financial. During the agreement period 130 cases were rehabilitated from the inception by this shelter home staff member. As a follow up of the rehabilitated cases were called and enquired the status of the rehabilitation frequently by the counselor. 73 residents were referred to the jobs where they have some basic skills, since this area is considered as a hub for Industrialization, majority of the rehabilitated residents were employed as wage employer, load man and securities in the yards.

Reintegration

The reintegration or reunion with the family members also taken care by the counselor to ensure the happy living of the distressed residents, counselor put their maximum efforts to make things possible in all the cases, So far we have reintegrated 24 cases in this year from the inception of the shelter.

Skill Development

The residents have given counseling regarding the skill training and employment opportunities in the various sector in Chennai city. The interested residents were sent to skill training with the help of Chennai Corporation and the trained residents were linked with employment. 73 residents were sent to employment this year.

Recreation services

As a recreation/ventilation from the stress situation of residents, we have provided television with connection this helps the residents to have a relaxed feeling after their tired situation from work. They enjoy with fullest satisfaction and feels good from stress.

Complaint Mechanism

The Complaint box is kept for the benefit of the residents, residents instructed to write any complaints regarding the shelter and drop in to this box, then the administrator of our society usually opens once in a month to address the complaints and take action.

Medical camps

During the agreement period, we conducted medical camps for the benefit of the homeless persons in the shelter, totally 297 residents have benefited from the medical camps, one camp was organized with the help of private doctors and other two camps with the support of doctor teams from the corporation. Apart from this we avail the medical support from the City Primary Health Center at Valasaravakkam.

Support from the Zonal Office

Regular support and follow up from the Zonal office provided through the officials, helps us to speed up our work towards zero homeless person in the zonal areas. During the time of any unforeseen situation, the official extends their support to addresses the issues.

Shelter Monitoring Committee Meeting (SMC)

Every first week of Saturday the Shelter Monitoring Committee Meeting was conducted along with Zonal Health Officer, Sub Inspector of Police, Sanitary Officer, Sanitary inspector and Project Coordinator/Counselor. This year 10 meeting was conducted. In this meeting they have given the valuable suggestions and follow ups to improve the shelter for the homeless people. It

will help us to take necessary actions against the recommended points discussed in the meeting to the welfare of the residents in the shelter.



Aadhaar Card: The project coordinator used the Aadhaar camp conducted by the Finance department arranged by the Greater Chennai Corporation and motivated to apply Aadhaar card.

Data Capturing

a. Online Data entry

To capture the data from shelter was manually reported periodically. Now the Chennai Corporation suggested to enter the data's online. It will help to know the shelter residents particulars within our perspective at anytime. For this purpose the online data has been entered into the given format through computer. As per instructions by the Chennai Corporation it will complete within the time frame.

b. What's app message:

The Shelter coordinator sent the daily activities through what's app message every evening to the Project Coordinator, Health Department, Chennai Corporation. It will help her to know the current activities done at the field level as well as shelter level.

Monitoring visit by Officials

a. City level coordinator

City level coordinator had visited to our shelter to tract, monitor and evaluate the activities of the shelter. We have taken her observations and from that we learn and adhere the suggestions given by City Level Coordinator for the quality and better services to the Homeless persons in Chennai. As per the instructions given by the City Level coordinator was completed without delay and after rectification informed immediately.

b. Assistant Health Officer

Assistant Health officer inspected the homes frequently and discussed/asked about the shelters problems related to health problems to the residents in the shelter. He instructed to improve the health activities during his inspection. The Project Coordinator/Counselor immediately attends these instructions and rectified. By the help of Assistant Health Officer medical camp also organized for the residents and they recovered and the ill person also immediately refers to the nearest hospitals as per the directions. This type of observation visit will equip our services to the homeless persons in the shelter.

c. Sanitary Officer

Sanitary Officer visited this shelter frequently and inspected the kitchen, toilet, bathroom and surroundings of the shelter as well as he asked the shelter problems with residents. The sanitation facilities maintenance details of the shelter were also asked with Project Coordinator/Counselor and the Sanitary Officer has given directions to improve the quality and reduce the endemic of any diseases outbreak.

Sanitary Inspector

Sanitary Inspector frequently inspected the sanitation facilities maintained in the shelter and he has given instructions to improve the sanitation problems. The PCO has completed the instructions without delay. Likewise his excellent observations have given lot of lessons to us to solve the sanitation problems.

Sub-Inspector of Police

The Sub Inspector of Police inspected the shelter regularly and instructions given to the staffs about the problems in and around the shelter encountered. The Sub-Inspector of Police really very helpful to solve the problems and has also help us during the night visit in the city and reception of the new inmates. These types of observation and instructions will definitely improve our service as well as the shelter.

Organization secretary

Mrs.Clinal Paul Daniel, Secretary, IWDI have been visiting our shelter once in week and discussed with the residents in the shelter for their welfare. She also checks the foods and

vegetables served to the residents and at the same time she has given instructions to the coordinator to improve the activities in the shelter for Women for homeless.

These officials visit made happy living of residents in the shelter. We once again thanks for making us to work more and more professionals with homeless populations in Chennai, we have taken very serious about officials observations and from that we learn and adhere the suggestions given by officials for the quality and better services to the Homeless persons in Chennai.

Registered Maintained in the Shelter for Homeless as follows:

1. Shelter Asset Inventory Book
2. Attendance Register
3. SMC Meeting Register
4. Personnel Register with Salary Payment Details
5. Guest Register
6. Health Register
7. Maintenance Register
8. Inspection register
9. Complaint and Suggestion Register
- 10 .Monthly and Annual Report Record
11. Master Register
- 12.RehabilitationRegister
13. Reintegrated Register
14. Staff movement
15. Residents Movement register
16. Night visit register
17. Provision register
18. Visitors register.

SHLETER HOME FOR HOMELESS – MEN

GREATER CORPORATION OF CHENNAI ZONE –VII AMBATHUR

Introduction:

Shelter for homeless for men situated at Zone VII, Ambathur, No: 13, Old register office, Gopalsamy Street, Ram Nagar, Ambathur, Chennai -53 started from August 2013, so far mobilized 250 members as the beneficiaries, and rehabilitated 95 beneficiaries, reintegrated with their families 30 beneficiaries, 52 beneficiaries were provided with jobs and feel the securities towards their life circumstances and this center caters the needs of Homeless population in zone VII from the inceptions. As per the agreed terms and conditions, we provided the quality services to the homeless members in the specified zone. We are thankful for the corporation of Chennai for their financial support and technical support for making this shelter as more meaning full in the services rendered. With the corporation of Chennai and the society entered the renewal agreement from 20th December 2018 to 19th December 2019, during this agreement period the shelter satisfies the services to the poor homeless persons in the zone. This report narrates the important achievement made by the shelter.

INFRASTRUCTURE

This shelter is located at Zone VII, Ambathur, No: 13, Old register office, Gopalsamy Street, Ram Nagar, Ambathur, Chennai -53 which is accessible round the clock time by the beneficiaries, the shelter operates for 24 hours. This shelter building belongs to private party, the NGO has occupied for rent. Three rooms and separate room for kitchen and office purposes are available in this premise. Also shelter has 5 toilets and 5 bathing room for benefit of the beneficiaries.

Water facility:

Water is available for all purpose throughout the day, bore well established is functioning well and storage tank also cleaned while for providing the quality water, Apart from that, RO water only supplied by us ensures the quality drinking water to the inmates.

Electricity

The power supply ensured and it's free for the use of inmates for 24 hours, uninterrupted power supply provided by the Tamilnadu electricity board helps us to inmates have the comfortable rest during their rest time but at the same time any wiring problem or the tube lights fused, immediately we attend the issue related electricity and solved.

Individual Cupboard with locker

The society provided to the inmates individual cupboard with locker for safeguarding their belongings, this helps the residents to feel comfort when they go out for work without any worries on their belongings.

Personnel

As per the provision in the agreement the society employed the following persons to handle the maintenances in the shelter

S.No	Name of the Staff member	Designation
01	Mr. Vignesh	Coordinator cum Counselor
02	Mr.Ganesh	Care Taker cum Cook
03	Mr.Mohan	Day Watchman
04	Mr.Kannanthevar	Night Watchman

Shelter coordinator is managing the entire operation of the shelter as well as counsels the residents with the support of other staff members appointed in the shelter.

Services

Enrollment through Night visits, twice in a week counselor along with other available beneficiaries visiting the places where the homeless person available, meeting them and convince them to enroll them into the shelter. Apart from that with the support of officials from corporation and police department we do the night survey to identify the homeless persons. During the agreement period this home enrolled 34 numbers of homeless persons.

Food and Necessities

One time meal and two times refreshment provided in the shelter to inmates. Apart from this provision, the toiletries, coconut oil, shaving kits and other requirements provided by us when the residents demand for the benefits.

Counseling support

After enrolling the homeless person in the shelter, counselor carefully understands the needs of the person through the process of Counseling, this counseling usually begin in the third and fourth day of the admission. A separate file is maintained to keep the basic and other information about the inmates. Personal history form (Case history), Consent form is available to collect the basic history and family backgrounds and other needs of the beneficiary. This form is designed with the support of the corporation of Chennai. Orienting the members for rules and regulation strictly followed in the shelter to avoid misbehaviors in the shelter.

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Counseling services

Four sittings of the counseling services suggested coping up with the other community members and need fulfillments. It will help the residents to reintegrate with their family members.

Rehabilitation

Rehabilitation is the processes of making the residents secure their life at least for their daily needs with the perspective of financial. During the agreement period 24 cases were rehabilitated and in total from the inception 95 are rehabilitated by this shelter home staff member. As a follow up of the rehabilitated cases were called and enquired the status of the rehabilitation frequently by the counselor. 52 residents were referred to the jobs where they have some basic skills, since this area is considered as a hub for Industrialization, majority of the rehabilitated residents were employed as wage employer, load man and securities in the yards.

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The reintegration or reunion with the family members also taken care by the counselor to ensure the happy living of the distressed residents, counselor put his maximum efforts to make things possible in all the cases, So far we have reintegrated 30 cases in this year from the inception of the shelter.

Skill Development

The residents have given counseling regarding the skill training and employment opportunities in the various sector in Chennai city. The interested residents were sent to skill training with the help of Chennai Corporation and the trained residents were linked with employment. 52 residents were sent to employment this year.

In-house facilities /services

As a recreation /ventilation from the stress situation of residents, we have provided television with connection; this helps the residents to have a relaxed feeling after their tired situation from work. They enjoy with fullest satisfaction and feel as good entrainment to stress reliefs.

Complaint Mechanism

The Complaint box is kept for the benefit of the residents, residents instructed to write any complaints regarding the shelter and drop in to this box; the administrator of our society usually opens once in a month to address the complaints.

Medical camps

During the agreement period, we conducted medical camps for the benefit of the homeless persons in the shelter, totally 250 residents have benefited out of the medical camps, one camp was organized with the help of private doctors and other two camps with the support of doctor teams from the corporation. Apart from this we avail the medical support from the City Primary health center at Ambathur.

Support from the Zonal Office

Regular support and follow up from the Zonal office provided through the officials, helps us to make speed up our work towards zero homeless person in the zonal areas. During the time of any unforeseen situation, the official extends their support to addresses the issues.

Shelter Monitoring Committee Meeting (SMC)

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Aadhaar Card: The project coordinator used the Aadhar camp conducted by the Finance department arranged by Greater Chennai Corporation and motivated to apply Aadhar card to 7 residents of the shelter.

Data Capturing

c. Online Data entry

To capture the data from shelter was manually reported periodically. Now the Chennai Corporation suggested to enter the data's online. It will help to know the shelter residents particulars within our perspective at anytime. For this purpose the online data has been entered into the given format through computer. As per instructions by the Chennai Corporation it will complete within the time frame.

d. What's app message:

The Shelter coordinator sent the daily activities through what's app message every evening to the Project Coordinator, Health Department, Chennai Corporation. It will help her to know the current activities done at the field level as well as shelter level.

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e. Assistant Health Officer

Assistant Health officer inspected the homes frequently and discussed/asked about the shelters problems related to health problems to the residents in the shelter. He instructed to improve the health activities during his inspection. The Project Coordinator/Counselor immediately attends these instructions and rectified. By the help of Assistant Health Officer medical camp also organized to the residents and they recovered and the ill person also immediately refers to the nearest hospitals as per the directions. This type of observation visit will equip our services to the homeless persons in the shelter.

f. Sanitary Officer

Sanitary Officer visited this shelter frequent interval and inspected the kitchen, toilet, bathroom and surroundings of the shelter as well as he asked the shelter problems with residents. The sanitation facilities maintained details of the shelter was also asked with Project Coordinator/Counselor and the Sanitary Officer has given directions to improve the quality and reduce the endemic of any diseases outbreak. As per the Sanitary Officer's direction the PCO have completed the work allotted and always kept clean the shelter. These instructions will be a yardstick to improve the shelter and eradicate the diseases at source itself.

g. Sanitary Inspector

Sanitary Inspector frequently inspected the sanitation facilities maintained in the shelter and he has given instructions to improve the sanitation problems. The PCO has completed the instructions without delay. Likewise his excellent observations have given lot of lessons to us to solve the sanitation problems.

Sub-Inspector of Police

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Organization secretary

Mrs.Clinal Paul Daniel, Secretary, IWDI have been visiting our shelter once in week and discussed with the residents in the shelter for their welfare. She also checks the foods and vegetables served to the residents and at the same time she has given instructions to the coordinator to improve the activities in the shelter for men for homeless.

These officials visit made happy living of residents in the shelter. We once again thanks for making us to work more and more professionals with homeless populations in Chennai, we have taken very serious about officials observations and from that we learn and adhere the suggestions given by officials for the quality and better services to the Homeless persons in Chennai.

Registered Maintained in the Shelter for Homeless as follows:

1. Shelter Asset Inventory Book
2. Attendance Register
3. SMC Meeting Register
4. Personnel Register with Salary Payment Details
5. Guest Register
6. Health Register
7. Maintenance Register
8. Inspection register
9. Complaint and Suggestion Register
- 10 .Monthly and Annual Report Record
11. Master Register

- 12.RehabilitationRegister
13. Reintegrated Register
14. Staff movement
15. Residents Movement register
16. Night visit register
17. Provision register
18. Visitors register

The above registers were updated daily and inspected by the officials during their visit and have given suggestions to improve the qualitative and quantitative reports. The suggestions were taken action by the Shelter coordinator/Counselor without delay.

Snapshots of the Project :



WOMEN DEVELOPMENT PROJECT:

INTRODUCTION

IWDI played a crucial role in social development and uplifting the rural and urban poor in the past years, we have been involving ourselves in extending socio economic development of remote and unreachable corners of the targeted district. It is clear that there is deep inconsistency in the crucial role that the IWDI have been playing over the years towards social and economic developments in reaching out to the farthest, the remotest, the neediest and the most marginalized sections of the society. IWDI focus on transparency and accountability in the organization's functioning and insist that all information which brought to the public domain. Tamil Nadu is the pioneer state in implementing women development project through the special corporation, since the inception of the concepts IWDI had been working with the government to form and strengthen the women members through the structured manner. IWDI formed SHGs in Chennai urban slums and Gummudipoondi block of Thiruvallur district. In both the places, it's approved by the Government of Tamilnadu to undertake the initiatives on Development of poor women community.

NEWLY FORMED SHGS DURING THIS FINANCIAL YEAR 2020-2021

Inspite of during this Covid Pandemic situation also we have reached out our service for needy people and formed **130** SHGs in Thiruvallur District and Chennai where Villivakkam, Ayanavaram, Kolathur Anna Nagar etc. There are **849** women benefiting from SHGs. Most of them are daily wage earners, domestic laborers, artisans, Mill workers, Brick makers, shepherds and farmers. Under the guidance and support of the Tamilnadu Corporation for Development of Women (TNCDW), Chennai. IWDI also formed and strengthened SHG groups in Gummidipoondi, Tiruvallur District. TNWDP offering its technical and financial support for mobilize and form SHGs. Also we have formed 85 SHGs with women population of 600 in gummidipoondi block, Thiruvallur District.

CAPACITY BUILDING

All the SHG members and the Animators and Representatives are imparted training. The primary objective of this training is to orient all members to the SHG concept and bring out the hidden talents and capacity of all the members and the SHG members who are interested in starting economic activities.

CREDIT SUPPORT THROUGH NABFINS

Integrated Women Development Institute (IWDI) has been associated with the NABARD Financial Services, Bangalore for making its credits to the areas both in Chennai slums and Gummidipoondi. IWDI has arranged Loan of Rs. 4, 03, 10000/- (Four crores three Lakhs and ten thousand only) to benefit 850 beneficiaries from 73 SHGs & 57 JLGs during the year 2020 - 21 inclusive of Chennai and Gummidipoondi of Tiruvallur District. On Time Repayment Rate (OTRR) is very high and Portfolio at Risk (PAR) is very low (below 0.50%). The funds would be utilized for their domestic purpose, creating assets, micro income generation activities such as petty trades, saree reselling, idli batter business at home, vending activities, medical, purchasing jewel items, constructing houses, toilets and their children's education purposes etc. Majority of the loan reaches the target clients on time without deductions; this helped the members not to depend on the money lenders for their needs in livelihood purposes. The number of beneficiaries reaches during this year is higher even in the midst of Covid Lockdown situation which affects the livelihoods of many people badly and this financial support helped them in many ways.

The new concept of Joint liability groups had been introduced. A Joint Liability Group (JLG) is an informal group comprising of 4-10 individuals coming together for the purpose of availing bank loan on individual basis or through group mechanism against mutual guarantee. Generally, the members of a JLG would engage in a similar type of economic activity.

ECONOMIC ACTIVITIES OF SHG MEMBERS

The SHGs is a group formed by the community women, which has specific numbers like 15 to 20 members and mainly run on the collective funds. This fund is accumulated from the fixed monthly savings of each member of the group. The group fund is then utilized for internal lending with an interest, much less than that charged by private moneylenders. Following a

stabilization period of six months, the smoothly functioning groups become eligible to avail government schemes and can later even access credit from the banks and other private micro-credit institutions. Access to credit allows well managed, enterprising groups to take up income generation activities on individual or collective basis” Apart from this external support, mutual trust and unity among the group members generate required strength as well as solutions in dealing with problems. For instance, the SHG from Gummidipoondi was all equipped and qualified to access credit under the NABFINS scheme from a year of its formation. However, the bank dismissed their proposal on the grounds that two of the group members belonged to a family of loan defaulters. This made the entire group unqualified to apply for loan. The group however did not give up and decided to repay the loan amount from the group savings. Once the women crossed this hurdle they were entitled to an initial revolving fund of Rs.25, 000/-, with a subsidy of Rs.10, 000/-. They used part of this money to buy goats and utilized remaining amount as individual loans. As they repaid this initial fund within six months, the group became eligible for a fresh loan of Rs.150, 000 at 18 per cent interest. In consultation with IWDI, members of the SHG decided to do an income generating activity. Working towards a quick loan repayment that will make them eligible for a subsidy of Rs. 100,000, a major share of the profit is utilized for this purpose. Inspired by the social and economic empowerment that is an outcome of the SHG process, not surprisingly, men too in Gummidipoondi and in several other villages have come together to form their own SHG



(In picture- NABFINS loans have been given to SHG groups with bank manager and IWDI secretary)

OUTCOME

Women are a vital part of Indian Economy, both at national and at the household levels. This programme enhanced the women's financial security as primary focus and other common interest of members such as

- ❖ Area Development
- ❖ Awareness programmes on different social issues
- ❖ Small scale businesses
- ❖ Training programmes
- ❖ Inter-mediation programmes for the benefit of the entire community
- ❖ To enhance the confidence and capabilities of women.
- ❖ To encourage habit of saving among women and facilitate the accumulation of their own capital resource base.

FAMILY COUNSELING CENTRE (FCC)



(In picturec- Counselor is giving family counselling to the client)

- ❖ The counseling would definitely empower the general public in society and it is one of the opportunities to equip them in their family to ensure their better survival. This Family Counseling Programme has also been one of the sustainable programmes to

the both men and women indistress.

- ❖ Tamil Nadu State Social Welfare Board (TSWB) renders technical support to the Center. It also deals with People who approach with a wide range of conflicts related to community. The Family Counseling Center is administered by a Social Worker and a Counselor. They do counsel women who approach the Center with innumerable conflicts both small and great.
- ❖ Cases are being identified by Counselors during field visits. Staff referral, Police and legal Council referral also help to find Individual cases. The Center extends technical support at the district level to resolve issues by sending the counselor to District Social Welfare Board Office on every Tuesday. The District Social Welfare Board periodically refers to FCC to find mutual settlement on the issue theybring

Quantitative Analysis:

1. New Cases registered	:	217
2. Pending cases from previous	:	32
3. Pending cases during this period	:	19
4. Cases closed during this period	:	217

(Follow-up cases)

1. Types of cases received (New)	:	217
i) Dowry demands	:	03
ii) Marital maladjustment with	:	04
a) Spouse	:	77
b) In-laws and Son	:	4
iii) Maladjustment due to		
a. Personality difference	:	22
b. Interference of parents/in laws	:	00
c. Extramarital Crisis	:	04
d. Alcohol/Drug addiction	:	07

e. Economic crisis	:	18
f. Domestic Violence	:	32
g. Property problem	:	08
h. Senior Citizen	:	00
i. SHG problem	:	00
j. Sexual harassment	:	00
k. Any other	:	42
iv) Applicant presently in		
a) With parents/ other relatives	:	04
v) Investigation in dowry death cases	:	00
vi) Any other(Specify)	:	00
Assistance rendered (New cases)	:	185
i. Counseling	:	148
ii. Reffered for		
a. Legal Aid	:	01
b. Police station	:	03
c. Short stay	:	00
d. Vocational Training	:	04
e. Employment /Financial Aid	:	00
f. Dist Social Welfare Board	:	06
g. Psychiatric Hospital	:	01
h. De-addiction	:	00
5. Outcome of closed cases		
i. Reconciliation	:	18
iii. Separation	:	04
iv. Mutual settlement	:	00

COVID-19 COMMUNITY INTERVENTION PROGRAM (CIP)

BRIEF ABOUT THE INFORMATION EDUCATION COMMUNICATION (IEC)

- Greater Chennai Corporation insisted the NGOs to organise an awareness program about covid-19 pandemic and how to safe guard people from it. It was carried out by
 - Project Manager
 - Data Manager
 - Field Supervisor
 - Out Reach Worker
- The Information Education Communication was organized by IWDI to provide the awarness for the public about the COVID – 19 Pandemic in Villivakkam Zone-8.
- Divisions covered are-94 and 95 and areas including Embar Naidu street, Thiruvengada street, Bharathi nagar, Erikarai, Mannadi Street, Amman koil street, Rajamangalam, CRM street, Annai sathya nagar, Nathankuppam
- We invite our Monitoring officer Zone – 8, Zonal officer Zo.ne – 8, Zonal Consultant, Executive Engineer – Zone – 8, Assistant Executive Engineer and Assistant Engineer. And also around 1500 community members were joined with us by wearing mask and maintaining social distancing and we provide Sanitizers for those who joined the program.
- The Program was started first by the speech of our NGO Secretary Mrs. Celinal Paul Daniel that the Villivakkam Zone -8 will be Corona free and all our ORWs will find the ILI cases and send them to COVID – 19 test in our corresponding areas.
- Then the Zonal officer started his speech to be aware from COVID – 19. The AE takes some speech and the zonal consultant also share his field experience.
- Then the activities was started first by our Traditional Dance Bharatanatyam. After the Dance Street play starts, the message of the street play was how to wear mask, Maintain social distancing, Drink Kabasura Kudineer to increase immune power in our body. By taking this precautions the corona virus will not spread to us. This is the Message of the street paly. Folk Dance by our ORWs to be aware of this virus. The 7 handwashing steps were been taught by our ORWs with an Dance event. Nearly 4 to 5 dance program have been conducted bu our ORWs all about the awareness and prevention of the corona virus.
- Finally the Rally have been done and the all the public were listening to us from the shops from their houses and the public those who are driving the vehicles also stopped their vehicles and participated in the program.

FEEDBACK FROM THE COMMUNITY

- The people of the area were happy for giving the awareness to them and protecting them from the COVID – 19 in their day today life. They thanked us for our contribution on saving the public. The people of the area ensured their fullest cooperation for such activities.



SPEECH ABOUT COVID 19



HAND WASHING METHODS

ONE TIME GRANT

Tamil Nadu Social Welfare Board given One Time Grant to IWDI and the money was used wisely by organizing an phenyl making training for the destitute women in Shelter for Homeless Women, Valasaravakkam. And arranged a separate instructor to train the womens about how to make phenyl like mixing of chemicals. Residents in the women shelter were trained and very much benifitted from this as this training was helpful for them to earn a money.



PARTNERS IN DEVELOPMENT:

- ❖ Government of India
- ❖ Government of Tamil Nadu
- ❖ Department of Handicrafts, Ministry of Textiles, GOI
- ❖ Central Social Welfare Board
- ❖ Greater Chennai Corporation
- ❖ NABARD financial Services Ltd- NABFINS
- ❖ SMILE Foundation
- ❖ ECCD
- ❖ Michelin India Pvt Ltd
- ❖ Balamandir kamaraj Trust.

CONCLUSION

These pages are full of achievements which would not be possible without the help of amazing Partners, Coordinators, Staffs of IWDI for their tireless support for the development of IWDI during the Covid Pandemic situation. All of your hard work and dedication have helped us to reach out the needy people of our society and render our services.

Mrs. Celinal Paul Daniel
Secretary of IWDI.